

SIUC Telecommunications Costs/Fees

All work will be billed on a Time and Material basis. The labor rate is \$49.00 per hour and the material cost will be calculated according to material used to complete the work requested.

When a Telecommunications Services Request (TSR) is received, the work will be scheduled on the next date available. The turnaround may vary depending on the number of orders in the queue at the time, but is typically ten working days. This interval may increase during particularly busy times of the year (e.g., June thru August). Installation rates do NOT include conduit or monthly recurring fees, if applicable. Associated work completed by PSO may be billed subsequently.

Telecommunications Hourly Rates

- 8:00am – 4:30pm Weekdays \$49.00 per hour
- Weekday Overtime (After 4:30pm) \$73.50 per hour
- Off Hours Overtime (Weekends & Holidays) \$98.00 per hour
- Programming Charges (15 minute increments) \$49.00 per hour

Campus Line Charge \$14.25 monthly

Circuit Installation

- 2-Wire Circuit \$12.00 monthly*
- 4-Wire Circuit \$16.00 monthly*

* Standard time & material charges apply for installation

Removes

Charges will apply for disconnection of voice line, \$35.00 per TSR circuits and/or telephone set.

Repair & Service Charges

If a service technician makes a premise visit on a repair call and the cause of the service problem is a result of any of the following, a \$49.00 service fee will be applied. Equipment charges will also apply in those instances when the damage is due to carelessness or misuse.

- Phone not being plugged into the jack.
- Phone plugged into the wrong jack.
- Power supply not plugged in.
- Damage to equipment caused by dropping or spilling liquids into the key pad

- Other damage resulting from abuse of the equipment.
- Use of any telecommunications equipment which is not owned or approved for use through the University.

*** Telephone Equipment**

- Astra 9116 (Analog Single Line) \$2.00 monthly \$25.00 Equipment Fee
- Astra 9120 (Analog 2-Line) \$4.00 monthly \$45.00 Equipment Fee
- Nortel M3904 (Digital) \$6.50 monthly \$160.00 Equipment Fee
- Nortel M5316 (Digital) \$6.50 monthly \$140.00 Equipment Fee

*** Other Equipment**

Key Based Expansion Module \$5.20 monthly \$111.00 Equipment Fee

Display Based Expansion Module \$5.20 monthly \$160.00 Equipment Fee

Call for product information and pricing:

- Cordless Phones
- Headsets
- Polycom Soundstation

*** Line Cords and Handset Cords**

14' Line cord (Wall to Phone) \$3.00 Equipment Fee

25' Line Cord (Wall to Phone) \$4.00 Equipment Fee

12' Handset Cord (Phone to Handset) \$6.50 Equipment Fee

25' Handset Cord (Phone to Handset) \$10.00 Equipment Fee

*** Additional Charges May Apply**

Voice Mail

Multimedia Messaging \$3.00 monthly

Desktop Messaging \$4.00 monthly

Desktop Messaging with Fax Capability \$5.00 monthly

* No setup fee or programming charge will apply to activate a voice mail box, update names or reset passwords

Automated Attendant-Call Controller

Monthly Fee \$25.00 monthly \$150.00 set up fee

Programming Charge \$49.00 per hour

Automatic Call Distribution/ACD

Monthly Fee \$50.00 monthly \$150.00 set up fee
Cost per Agent (Includes line and instrument) \$23.69 monthly
Programming Charge \$49.00 per hour

Sim Ring \$2.00 monthly \$10.00 set up fee

Audio Conferencing Services

Rental of the Polycom Audio Conference Unit
Daily Use-Department picks up and returns equipment \$35.00

10/19/2009